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Employee Background Verification Services

Enabling smart and safe hiring decisions by leveraging data and technology

Why background verification matters

Finding the right candidate for your organisation is more than just a tick in the box. Without thorough checks, the selection of an unsuitable candidate could lead to productivity and quality issues. In some cases, it could also result in serious problems such as fraud and misconduct, leading to reputational damage to the organisation.

PwC's Employee Background Verification Serivices can help you make smart and safe hiring decisions. Our advanced data-driven tool ensures accurate, secure and efficient background checks which helps you verify the candidates' background seamlessly.





Challenges faced by organisations

- Identifying real credentials from fake ones.
- Lack of real-time visibility on the status and the progress of each case.
- Manual processes increase the risk of human errors due to various limitations and inconsistencies.
- Bias against career breaks leads to unfair loss of skill sets and ignoring valuable experiences.
- Candidates hesitate to share data due to fears of breaches and privacy violations.
- Many vendors are unable to handle sensitive information securely and ethically.
- Background checks can take time and slow down the hiring process and disrupt business operations.

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Since there are a multitude of firms offering background verification services, companies need to consider the depth and accuracy of the services offered as any lapse could have significant reputational and regulatory repercussions."

Abhijit Yadav Partner, Risk Consulting, PwC India



PwC's cutting-edge background verification tool offers

- document and similarity analysis to detect duplication
- image forgery and tampering detection
- document forgery detection
- metadata analysis to verify authenticity of the documents
- end-to-end case management and workflow system to initiate, follow up and close verifications
- real-time status updates enabling instant visibility
- insufficiency tracking and reduction with the help of built-in machine learning modules
- efficient verification
- automated reporting to provide timely updates
- secure data encryption to ensure privacy compliance.



Our tool conducts comprehensive background checks covering:

- education and employment history validation
- professional references and identity verification
- gap analysis and regulatory compliance screening
- social media and global watchlist evaluations
- litigation history checks.



Benefits

- Seamless integration with client systems
- Smart workflows and triggers for efficient processing
- AI-powered insufficiency analysis for higher accuracy
- Chat support and dashboards for smooth navigation
- Audit trails and reporting for transparency



About PwC

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Data Classification: DC0 (Public)

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SG/June2025 - M&C 46253