Government Technology (GovTech)

Mission: A community of solvers coming together to work with governments to solve citizens' important problems in an innovative way with the help of technology-driven solutions.

What is the need for GovTech?

- Governments around the world face several complex issues and are constantly challenged to deliver public services in the most efficient manner, though resources are constrained. The challenges for the governments have been exacerbated by the COVID-19 pandemic, as a result of which the need for technology-driven solutions has accelerated significantly.

- PwC's GovTech practice is closely aligned to its purpose "To build trust in society and solve important problems". We, as community of solvers, continue to increase our focus on building trust and delivering sustained outcomes powered by human-led and tech powered solutions to our clients and communities.

The New Equation

- PwC introduced the New Equation of doing business where we ensure that we have a very robust and aligned business to what the market want. The New Equation is all about building trust for today and tomorrow. It is about creating solutions to help the government and business solve faster, solve more and realise more value – **leveraging technology for better governance.**

- As GovTech, we are helping governments and public sector organisations enable efficient governance practices infused with ingenuity and aided by technology. This is making it easier in post pandemic era to adopt a new normal. What truly differentiates us is the formidable and pro-active role we played in helping Government of India conceptualise the USD **4+ billion** National e-Governance Plan (NeGP).

- We have assisted for the development of several mission mode and other marquee projects such as smart cities projects, GEM, DBT, Aadhaar, Passport Seva Kendra, NUDM, NHA, MyGov, GST, MCA, Digidhan Mission, RAPDRP, police reforms, etc. which are considered as benchmarks in India.

Key service lines

- PwC India's GovTech practice has made its presence across **30+** states/UTs in India, and more than **25+** countries. We have been working and assisting governments at both national and state levels, and have managed large programmes with a team of over **500+** specialists for over **two decades** now.

Domain expertise

Citizen identity	Citizen services	Public procurement	Public health
Urban mobility	Local government	Digital governance	Tax administration and compliance
Safe city and surveillance	Land records	Social welfare	Disaster management
Technology implementation	Government enterprise architecture	Education	Smart cities

Key skills and experience

Programme management	Core IT infra (DC/DR, networks, cloud)
Financial management	Data analytics
BXT / voice of the customer analysis	GIS
Emerging technologies	Application development
Solution architecting	

Contact

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